

# Lucia Andersson

## Recruiter

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## PROFESSIONAL SUMMARY

Recruiter with 18+ years building and delivering in fast-paced product teams, currently at Logitech. Specialises in React, Data Engineering, JavaScript, with a track record of shipping reliable, measurable outcomes. Known for clear communication and ownership.

## EXPERIENCE

### Customer Success Manager — Logitech · 2022–Present

- Shipped 3 major releases using React, cutting cycle time by 17%.
- Led React initiatives that improved delivery throughput by 37% across 3 teams.
- Mentored 5 engineers and established Data Engineering standards adopted team-wide.

### Customer Success Manager — Maersk · 2019–2022

- Scaled JavaScript services to handle 22x peak load with no downtime.
- Led React initiatives that improved delivery throughput by 30% across 2 teams.

### Junior Customer Success Manager — Siemens · 2016–2019

- Owned the Data Engineering stack end to end, partnering with product and operations on 5 cross-functional projects.
- Reduced incidents by 37% by introducing Data Engineering best practices and automated checks.

## APPLICATIONS AT SWISSPORT

Security Supervisor applied · fit 53

Lounge Agent applied · fit 80

Senior Backend Engineer interview · fit 35

## CORE SKILLS

React	Expert · 10y
Data Engineering	Proficient · 11y
JavaScript	Proficient · 1y
LLMs	Basic · 13y
Node.js	Basic · 10y
Payments	Basic · 8y

## LANGUAGES

English — Native

## CERTIFICATIONS

AWS Solutions Architect (2025)

## EDUCATION

MSc Artificial Intelligence

ETH Zürich · 2003