

Chloe Bjork

SRE

chloe.bjork.h97@mail.example

+86835007507

Munich, DE

Open to relocation

PROFESSIONAL SUMMARY

SRE with 16+ years building and delivering in fast-paced product teams, currently at Spotify. Specialises in Payments, Go, Kubernetes, with a track record of shipping reliable, measurable outcomes and open to relocation. Known for clear communication and ownership.

EXPERIENCE

DevOps Engineer — Spotify · 2022–Present

- Led Payments initiatives that improved delivery throughput by 24% across 5 teams.
- Owned the Go stack end to end, partnering with product and operations on 6 cross-functional projects.
- Scaled Go services to handle 23x peak load with no downtime.

DevOps Engineer — ING · 2020–2022

- Reduced incidents by 25% by introducing Payments best practices and automated checks.
- Led Payments initiatives that improved delivery throughput by 34% across 4 teams.

Junior DevOps Engineer — Lufthansa Technik · 2016–2019

- Owned the Payments stack end to end, partnering with product and operations on 4 cross-functional projects.
- Mentored 4 engineers and established Payments standards adopted team-wide.

APPLICATIONS AT SWISSPORT

Customer Success Manager · screening · fit 48

CORE SKILLS

Payments · Advanced · 2y

Go · Basic · 11y

Kubernetes · Basic · 10y

STRENGTHS

Problem Solving

LANGUAGES

German — Conversational

EDUCATION

BSc Business Informatics

Trinity College Dublin · 2005