

# Emma Kaur

## Analyst

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### PROFESSIONAL SUMMARY

Analyst with 15+ years building and delivering in fast-paced product teams, currently at Swisscom. Specialises in Terraform, Docker, Kubernetes, with a track record of shipping reliable, measurable outcomes. Known for clear communication and ownership.

### EXPERIENCE

#### Backend Developer — Swisscom · 2022–Present

- Mentored 6 engineers and established Docker standards adopted team-wide.
- Reduced incidents by 24% by introducing Kubernetes best practices and automated checks.
- Shipped 7 major releases using Terraform, cutting cycle time by 18%.

#### Backend Developer — Accenture · 2020–2022

- Scaled Terraform services to handle 41x peak load with no downtime.
- Owned the Docker stack end to end, partnering with product and operations on 2 cross-functional projects.

#### Junior Backend Developer — Siemens · 2017–2019

- Owned the Docker stack end to end, partnering with product and operations on 5 cross-functional projects.
- Led Terraform initiatives that improved delivery throughput by 27% across 8 teams.

### APPLICATIONS AT SWISSPORT

DevOps Engineer screening · fit 75

### CORE SKILLS

Terraform	Expert · 13y
Docker	Advanced · 6y
Kubernetes	Advanced · 5y
SQL	Advanced · 15y
AWS	Basic · 15y

### LANGUAGES

English — Native

### EDUCATION

BSc Computer Science  
ETH Zürich · 2008