

# Hana Muller

## SRE

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Manchester, GB

Open to relocation

## PROFESSIONAL SUMMARY

SRE with 16+ years building and delivering in fast-paced product teams, currently at Roche. Specialises in Python, Terraform, AWS, with a track record of shipping reliable, measurable outcomes and open to relocation. Known for clear communication and ownership.

## EXPERIENCE

### Designer — Roche · 2022–Present

- Shipped 5 major releases using Terraform, cutting cycle time by 13%.
- Led Python initiatives that improved delivery throughput by 34% across 5 teams.
- Reduced incidents by 44% by introducing Terraform best practices and automated checks.

### Designer — GitLab · 2019–2022

- Mentored 7 engineers and established Terraform standards adopted team-wide.
- Led Terraform initiatives that improved delivery throughput by 29% across 2 teams.

### Junior Designer — Accenture · 2016–2019

- Shipped 3 major releases using Terraform, cutting cycle time by 40%.
- Mentored 6 engineers and established Python standards adopted team-wide.

## APPLICATIONS AT SWISSPORT

Baggage Handler applied · fit 71

Financial Analyst interview · fit 44

Turnaround Coordinator applied · fit 49

## CORE SKILLS

|           |               |
|-----------|---------------|
| Python    | Expert · 5y   |
| Terraform | Advanced · 9y |
| AWS       | Basic · 7y    |
| Node.js   | Basic · 12y   |

## STRENGTHS

Leadership

## LANGUAGES

English — Native

## EDUCATION

MSc Data Science  
Politecnico di Milano · 2006