

Aarav Meyer

Customer Success Manager

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Madrid, ES

Open to relocation

PROFESSIONAL SUMMARY

Customer Success Manager with 12+ years building and delivering in fast-paced product teams, currently at Delivery Hero. Specialises in Machine Learning, TypeScript, AWS, with a track record of shipping reliable, measurable outcomes and open to relocation. Known for clear communication and ownership.

EXPERIENCE

Team Lead — Delivery Hero · 2022–Present

- Owned the Machine Learning stack end to end, partnering with product and operations on 6 cross-functional projects.
- Led Machine Learning initiatives that improved delivery throughput by 36% across 3 teams.
- Shipped 6 major releases using Machine Learning, cutting cycle time by 45%.

Team Lead — BMW Group · 2020–2022

- Led Machine Learning initiatives that improved delivery throughput by 33% across 3 teams.
- Scaled TypeScript services to handle 15x peak load with no downtime.

Junior Team Lead — SAP · 2017–2020

- Mentored 8 engineers and established TypeScript standards adopted team-wide.
- Owned the TypeScript stack end to end, partnering with product and operations on 8 cross-functional projects.

APPLICATIONS AT SWISSPORT

Operations Coordinator interview · fit 73

Sales Engineer interview · fit 63

CORE SKILLS

Machine Learning	Expert · 4y
TypeScript	Advanced · 12y
AWS	Proficient · 4y
Data Engineering	Basic · 6y

STRENGTHS

Problem Solving

LANGUAGES

Spanish — Conversational

CERTIFICATIONS

CISSP (2024)

EDUCATION

MSc Software Engineering
University of Amsterdam · 2010