

Marco Meyer

Customer Success Manager

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PROFESSIONAL SUMMARY

Customer Success Manager with 15+ years building and delivering in fast-paced product teams, currently at Babel. Specialises in Machine Learning, Payments, React, with a track record of shipping reliable, measurable outcomes. Known for clear communication and ownership.

EXPERIENCE

Data Engineer — Babel · 2022–Present

- Mentored 6 engineers and established React standards adopted team-wide.
- Owned the Machine Learning stack end to end, partnering with product and operations on 2 cross-functional projects.
- Scaled Machine Learning services to handle 39x peak load with no downtime.

Data Engineer — Bosch · 2020–2022

- Scaled Machine Learning services to handle 23x peak load with no downtime.
- Reduced incidents by 43% by introducing Machine Learning best practices and automated checks.

Junior Data Engineer — GitLab · 2017–2019

- Led Machine Learning initiatives that improved delivery throughput by 21% across 6 teams.
- Mentored 3 engineers and established React standards adopted team-wide.

APPLICATIONS AT SWISSPORT

Financial Analyst rejected · fit 97

CORE SKILLS

Machine Learning Expert · 9y
Payments Expert · 5y
React Advanced · 12y

STRENGTHS

Stakeholder Management
Communication

LANGUAGES

English — Native

EDUCATION

BSc Business Informatics
TU Berlin · 2006