

# Chloe Fischer

## DevOps Engineer

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London, GB

Open to relocation

### PROFESSIONAL SUMMARY

DevOps Engineer with 11+ years building and delivering in fast-paced product teams, currently at Klarna. Specialises in AWS, Data Engineering, Kubernetes, with a track record of shipping reliable, measurable outcomes and open to relocation. Known for clear communication and ownership.

### EXPERIENCE

#### Customer Success Manager — Klarna · 2022–Present

- Scaled AWS services to handle 42x peak load with no downtime.
- Owned the Kubernetes stack end to end, partnering with product and operations on 7 cross-functional projects.
- Mentored 8 engineers and established AWS standards adopted team-wide.

#### Customer Success Manager — Datadog · 2020–2022

- Owned the Data Engineering stack end to end, partnering with product and operations on 3 cross-functional projects.
- Reduced incidents by 16% by introducing Data Engineering best practices and automated checks.

#### Junior Customer Success Manager — Booking.com · 2016–2020

- Reduced incidents by 15% by introducing Data Engineering best practices and automated checks.
- Mentored 7 engineers and established Kubernetes standards adopted team-wide.

### APPLICATIONS AT SWISSPORT

Security Coordinator

applied · fit 69

### CORE SKILLS

**AWS** Advanced · 6y

**Data Engineering** Advanced · 7y

**Kubernetes** Proficient · 3y

**SQL** Basic · 7y

### LANGUAGES

English — Native

### EDUCATION

BEng Information Systems

TU Munich · 2011