

# Dmitri Schmidt

## Customer Success Manager

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Berlin, DE

Open to relocation

### PROFESSIONAL SUMMARY

Customer Success Manager with 15+ years building and delivering in fast-paced product teams, currently at BMW. Specialises in React, Java, Machine Learning, with a track record of shipping reliable, measurable outcomes and open to relocation. Known for clear communication and ownership.

### EXPERIENCE

#### Backend Developer — BMW · 2022–Present

- Shipped 2 major releases using React, cutting cycle time by 37%.
- Mentored 7 engineers and established Machine Learning standards adopted team-wide.
- Owned the React stack end to end, partnering with product and operations on 8 cross-functional projects.

#### Backend Developer — Vodafone · 2020–2022

- Scaled Java services to handle 37x peak load with no downtime.
- Mentored 7 engineers and established Machine Learning standards adopted team-wide.

#### Junior Backend Developer — Datadog · 2016–2019

- Mentored 6 engineers and established React standards adopted team-wide.
- Led Java initiatives that improved delivery throughput by 37% across 5 teams.

### APPLICATIONS AT SWISSPORT

Quality Auditor applied · fit 76

Security Supervisor applied · fit 58

Turnaround Coordinator applied · fit 77

### CORE SKILLS

React Advanced · 7y

Java Basic · 2y

Machine Learning Basic · 15y

### LANGUAGES

Spanish — Conversational

### EDUCATION

BEng Information Systems

IIT Bombay · 2007