

Ibrahim Chen

Account Executive

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PROFESSIONAL SUMMARY

Account Executive with 9+ years building and delivering in fast-paced product teams, currently at GitLab. Specialises in Docker, Kubernetes, Payments, with a track record of shipping reliable, measurable outcomes. Known for clear communication and ownership.

EXPERIENCE

Frontend Developer — GitLab · 2022–Present

- Shipped 7 major releases using Docker, cutting cycle time by 29%.
- Reduced incidents by 43% by introducing Payments best practices and automated checks.
- Mentored 6 engineers and established Payments standards adopted team-wide.

Frontend Developer — SAP · 2020–2022

- Mentored 6 engineers and established Docker standards adopted team-wide.
- Owned the Payments stack end to end, partnering with product and operations on 6 cross-functional projects.

Junior Frontend Developer — Lufthansa Technik · 2017–2019

- Owned the Payments stack end to end, partnering with product and operations on 5 cross-functional projects.
- Led Docker initiatives that improved delivery throughput by 33% across 7 teams.

APPLICATIONS AT SWISSPORT

Flight Dispatcher applied · fit 61

CORE SKILLS

Docker Expert · 5y
Kubernetes Expert · 4y
Payments Advanced · 4y

LANGUAGES

English — Native

EDUCATION

MSc Artificial Intelligence
Politecnico di Milano · 2013