

# Freya Dubois

## Designer

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### PROFESSIONAL SUMMARY

Designer with 16+ years building and delivering in fast-paced product teams, currently at Infobip. Specialises in Cybersecurity, LLMs, with a track record of shipping reliable, measurable outcomes. Known for clear communication and ownership.

### EXPERIENCE

#### Senior Engineer — Infobip · 2022–Present

- Scaled Cybersecurity services to handle 18x peak load with no downtime.
- Reduced incidents by 42% by introducing LLMs best practices and automated checks.
- Mentored 3 engineers and established Cybersecurity standards adopted team-wide.

#### Engineer — Datadog · 2019–2022

- Mentored 5 engineers and established LLMs standards adopted team-wide.
- Shipped 8 major releases using LLMs, cutting cycle time by 14%.

#### Junior Engineer — Accenture · 2017–2019

- Owned the LLMs stack end to end, partnering with product and operations on 3 cross-functional projects.
- Reduced incidents by 18% by introducing Cybersecurity best practices and automated checks.

### APPLICATIONS AT SWISSPORT

Security Supervisor applied · fit 73

### CORE SKILLS

**Cybersecurity** Advanced · 8y

**LLMs** Proficient · 7y

### LANGUAGES

English — Professional

### EDUCATION

MSc Software Engineering  
University of Manchester · 2005