

Aisha Wagner

Senior Engineer

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PROFESSIONAL SUMMARY

Senior Engineer with 7+ years building and delivering in fast-paced product teams, currently at Contentful. Specialises in Payments, Kubernetes, AWS, with a track record of shipping reliable, measurable outcomes. Known for clear communication and ownership.

EXPERIENCE

Customer Success Manager — Contentful · 2022–Present

- Mentored 2 engineers and established AWS standards adopted team-wide.
- Shipped 5 major releases using Kubernetes, cutting cycle time by 19%.
- Reduced incidents by 17% by introducing AWS best practices and automated checks.

Customer Success Manager — Stripe · 2019–2022

- Led AWS initiatives that improved delivery throughput by 18% across 6 teams.
- Mentored 2 engineers and established Payments standards adopted team-wide.

Junior Customer Success Manager — Booking.com · 2016–2020

- Shipped 2 major releases using AWS, cutting cycle time by 43%.
- Led AWS initiatives that improved delivery throughput by 25% across 4 teams.

APPLICATIONS AT SWISSPORT

Fleet Coordinator	applied · fit 90
Lost & Found Agent	applied · fit 53
Bid Manager	applied · fit 44

CORE SKILLS

Payments	Expert · 6y
Kubernetes	Advanced · 4y
AWS	Proficient · 5y

LANGUAGES

English — Native

EDUCATION

MSc Software Engineering
TU Berlin · 2015