

Sara Chen

Designer

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PROFESSIONAL SUMMARY

Designer with 12+ years building and delivering in fast-paced product teams, currently at GitLab. Specialises in SQL, AWS, LLMs, with a track record of shipping reliable, measurable outcomes. Known for clear communication and ownership.

EXPERIENCE

ML Engineer — GitLab · 2022–Present

- Shipped 5 major releases using SQL, cutting cycle time by 32%.
- Mentored 4 engineers and established SQL standards adopted team-wide.
- Led LLMs initiatives that improved delivery throughput by 15% across 8 teams.

ML Engineer — ING · 2019–2022

- Led AWS initiatives that improved delivery throughput by 29% across 2 teams.
- Owned the LLMs stack end to end, partnering with product and operations on 4 cross-functional projects.

Junior ML Engineer — DHL · 2016–2020

- Scaled LLMs services to handle 14x peak load with no downtime.
- Mentored 2 engineers and established SQL standards adopted team-wide.

APPLICATIONS AT SWISSPORT

Baggage Reconciliation Agent applied · fit 72

Check-in Agent applied · fit 67

CORE SKILLS

SQL Advanced · 5y

AWS Proficient · 1y

LLMs Proficient · 6y

LANGUAGES

English — Native

CERTIFICATIONS

PMP (2019)

EDUCATION

BSc Computer Science
University of Manchester · 2011