

Noah Okafor

Backend Developer

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PROFESSIONAL SUMMARY

Backend Developer with 10+ years building and delivering in fast-paced product teams, currently at Booking.com. Specialises in Machine Learning, AWS, with a track record of shipping reliable, measurable outcomes. Known for clear communication and ownership.

EXPERIENCE

Customer Success Manager — Booking.com · 2022–Present

- Shipped 4 major releases using Machine Learning, cutting cycle time by 44%.
- Owned the Machine Learning stack end to end, partnering with product and operations on 2 cross-functional projects.
- Reduced incidents by 25% by introducing Machine Learning best practices and automated checks.

Customer Success Manager — Siemens · 2020–2022

- Owned the AWS stack end to end, partnering with product and operations on 4 cross-functional projects.
- Mentored 7 engineers and established Machine Learning standards adopted team-wide.

Junior Customer Success Manager — DHL · 2016–2019

- Shipped 4 major releases using Machine Learning, cutting cycle time by 23%.
- Led Machine Learning initiatives that improved delivery throughput by 44% across 4 teams.

APPLICATIONS AT SWISSPORT

Product Manager applied · fit 44

CORE SKILLS

Machine Learning Expert · 8y

AWS Basic · 8y

STRENGTHS

Problem Solving

LANGUAGES

Spanish — Fluent

EDUCATION

BEng Information Systems
Politecnico di Milano · 2012