

# Marco Greco

## Recruiter

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New York, US

Open to relocation

## PROFESSIONAL SUMMARY

Recruiter with 9+ years building and delivering in fast-paced product teams, currently at HelloFresh. Specialises in Machine Learning, Go, Python, with a track record of shipping reliable, measurable outcomes and open to relocation. Known for clear communication and ownership.

## EXPERIENCE

### Customer Success Manager — HelloFresh · 2022–Present

- Mentored 5 engineers and established Go standards adopted team-wide.
- Reduced incidents by 26% by introducing Machine Learning best practices and automated checks.
- Owned the Python stack end to end, partnering with product and operations on 7 cross-functional projects.

### Customer Success Manager — Capgemini · 2020–2022

- Shipped 2 major releases using Go, cutting cycle time by 19%.
- Led Machine Learning initiatives that improved delivery throughput by 38% across 4 teams.

### Junior Customer Success Manager — Booking.com · 2016–2019

- Reduced incidents by 31% by introducing Machine Learning best practices and automated checks.
- Shipped 4 major releases using Go, cutting cycle time by 38%.

## APPLICATIONS AT SWISSPORT

Machine Learning Engineer

screening · fit 47

## CORE SKILLS

Machine Learning	Expert · 4y
Go	Advanced · 8y
Python	Proficient · 2y
SQL	Proficient · 5y

## LANGUAGES

Spanish — Professional

## EDUCATION

BSc Business Informatics  
KTH Stockholm · 2012