

# Greta Tanaka

## Customer Success Manager

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Lisbon, PT

Open to relocation

### PROFESSIONAL SUMMARY

Customer Success Manager with 10+ years building and delivering in fast-paced product teams, currently at Adyen. Specialises in Java, Terraform, Data Engineering, with a track record of shipping reliable, measurable outcomes and open to relocation. Known for clear communication and ownership.

### EXPERIENCE

#### Recruiter — Adyen · 2022–Present

- Mentored 6 engineers and established Java standards adopted team-wide.
- Owned the Java stack end to end, partnering with product and operations on 6 cross-functional projects.
- Shipped 5 major releases using Terraform, cutting cycle time by 41%.

#### Recruiter — Maersk · 2019–2022

- Led Terraform initiatives that improved delivery throughput by 32% across 2 teams.
- Shipped 3 major releases using Terraform, cutting cycle time by 42%.

#### Junior Recruiter — Delivery Hero · 2016–2019

- Led Data Engineering initiatives that improved delivery throughput by 22% across 2 teams.
- Mentored 4 engineers and established Data Engineering standards adopted team-wide.

### APPLICATIONS AT SWISSPORT

Financial Analyst applied · fit 60

### CORE SKILLS

**Java** Proficient · 4y

**Terraform** Proficient · 6y

**Data Engineering** Basic · 2y

### LANGUAGES

English — Native

### CERTIFICATIONS

AWS Solutions Architect (2024)

CISSP (2023)

### EDUCATION

BEng Information Systems

IIT Bombay · 2011