

# Liam Chen

## Consultant

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## PROFESSIONAL SUMMARY

Consultant with 7+ years building and delivering in fast-paced product teams, currently at Babel. Specialises in Node.js, Payments, B2B SaaS, with a track record of shipping reliable, measurable outcomes. Known for clear communication and ownership.

## EXPERIENCE

### Account Executive — Babel · 2022–Present

- Scaled Payments services to handle 31x peak load with no downtime.
- Shipped 2 major releases using Node.js, cutting cycle time by 22%.
- Reduced incidents by 32% by introducing Node.js best practices and automated checks.

### Account Executive — Bosch · 2020–2022

- Owned the B2B SaaS stack end to end, partnering with product and operations on 2 cross-functional projects.
- Scaled B2B SaaS services to handle 25x peak load with no downtime.

### Junior Account Executive — Bosch · 2016–2020

- Scaled Node.js services to handle 14x peak load with no downtime.
- Mentored 3 engineers and established B2B SaaS standards adopted team-wide.

## APPLICATIONS AT SWISSPORT

Financial Analyst interview · fit 80

## CORE SKILLS

**Node.js** Advanced · 3y

**Payments** Proficient · 4y

**B2B SaaS** Basic · 1y

## STRENGTHS

Stakeholder Management

Communication

## LANGUAGES

English — Native

## CERTIFICATIONS

AWS Solutions Architect (2019)

## EDUCATION

BSc Business Informatics  
University of Manchester · 2015