

Olivia Novak

Analyst

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PROFESSIONAL SUMMARY

Analyst with 17+ years building and delivering in fast-paced product teams, currently at Adyen. Specialises in Machine Learning, LLMs, Node.js, with a track record of shipping reliable, measurable outcomes. Known for clear communication and ownership.

EXPERIENCE

Recruiter — Adyen · 2022–Present

- Led Node.js initiatives that improved delivery throughput by 41% across 7 teams.
- Owned the Machine Learning stack end to end, partnering with product and operations on 6 cross-functional projects.
- Scaled Machine Learning services to handle 36x peak load with no downtime.

Recruiter — ING · 2019–2022

- Led LLMs initiatives that improved delivery throughput by 35% across 2 teams.
- Scaled LLMs services to handle 44x peak load with no downtime.

Junior Recruiter — Vodafone · 2017–2019

- Owned the LLMs stack end to end, partnering with product and operations on 4 cross-functional projects.
- Scaled Node.js services to handle 21x peak load with no downtime.

APPLICATIONS AT SWISSPORT

Baggage Reconciliation Agent applied · fit 82

Technical Recruiter applied · fit 56

CORE SKILLS

Machine Learning	Expert · 6y
LLMs	Advanced · 4y
Node.js	Advanced · 4y
B2B SaaS	Basic · 12y
Kubernetes	Basic · 16y

STRENGTHS

Communication

LANGUAGES

English — Native

CERTIFICATIONS

AWS Solutions Architect (2024)

EDUCATION

MSc Software Engineering
University of Amsterdam · 2006