

# Sofia Sharma

## ML Engineer

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Dublin, IE

Open to relocation

### PROFESSIONAL SUMMARY

ML Engineer with 0+ years building and delivering in fast-paced product teams, currently at SAP. Specialises in SQL, Terraform, TypeScript, with a track record of shipping reliable, measurable outcomes and open to relocation. Known for clear communication and ownership.

### EXPERIENCE

#### Customer Success Manager — SAP · 2025–Present

- Shipped 7 major releases using Terraform, cutting cycle time by 19%.
- Mentored 6 engineers and established SQL standards adopted team-wide.
- Led TypeScript initiatives that improved delivery throughput by 30% across 6 teams.

#### Customer Success Manager — Zalando · 2023–2025

- Owned the SQL stack end to end, partnering with product and operations on 4 cross-functional projects.
- Scaled Terraform services to handle 32x peak load with no downtime.

### APPLICATIONS AT SWISSPORT

Product Manager

interview · fit 44

### CORE SKILLS

**SQL** Expert · 1y

**Terraform** Expert · 1y

**TypeScript** Proficient · 1y

### LANGUAGES

English — Native

### EDUCATION

MSc Software Engineering

IIT Bombay · 2022