

Olivia Novak

ML Engineer

olivia.novak.148@mail.example

+17879807543

Manchester, GB

PROFESSIONAL SUMMARY

ML Engineer with 4+ years building and delivering in fast-paced product teams, currently at Booking.com. Specialises in Data Engineering, Machine Learning, Payments, with a track record of shipping reliable, measurable outcomes. Known for clear communication and ownership.

EXPERIENCE

Account Executive — Booking.com · 2024–Present

- Led Data Engineering initiatives that improved delivery throughput by 12% across 2 teams.
- Shipped 7 major releases using Machine Learning, cutting cycle time by 24%.
- Reduced incidents by 16% by introducing Payments best practices and automated checks.

Account Executive — Accenture · 2021–2024

- Owned the Payments stack end to end, partnering with product and operations on 3 cross-functional projects.
- Reduced incidents by 35% by introducing Payments best practices and automated checks.

Junior Account Executive — GitLab · 2018–2022

- Led Payments initiatives that improved delivery throughput by 17% across 6 teams.
- Scaled Machine Learning services to handle 23x peak load with no downtime.

APPLICATIONS AT SWISSPORT

Sales Engineer

applied · fit 93

CORE SKILLS

Data Engineering	Expert · 5y
Machine Learning	Advanced · 3y
Payments	Proficient · 4y

STRENGTHS

Problem Solving

Stakeholder Management

LANGUAGES

English — Native

CERTIFICATIONS

CISSP (2021)

EDUCATION

MSc Data Science

Politecnico di Milano · 2018