

Olivia Horvat

Customer Success Manager

olivia.horvat.120@mail.example

+53146690666

Manchester, GB

Open to relocation

PROFESSIONAL SUMMARY

Customer Success Manager with 1+ years building and delivering in fast-paced product teams, currently at Wayfair. Specialises in Go, Python, LLMs, with a track record of shipping reliable, measurable outcomes and open to relocation. Known for clear communication and ownership.

EXPERIENCE

Architect — Wayfair · 2025–Present

- Led LLMs initiatives that improved delivery throughput by 32% across 2 teams.
- Scaled LLMs services to handle 28x peak load with no downtime.
- Owned the Go stack end to end, partnering with product and operations on 3 cross-functional projects.

Architect — Datadog · 2022–2025

- Owned the Python stack end to end, partnering with product and operations on 5 cross-functional projects.
- Shipped 8 major releases using LLMs, cutting cycle time by 39%.

APPLICATIONS AT SWISSPORT

Lounge Agent applied · fit 53

Engineering Manager interview · fit 75

CORE SKILLS

Go Expert · 1y

Python Proficient · 5y

LLMs Basic · 1y

STRENGTHS

Stakeholder Management

Leadership

LANGUAGES

English — Native

EDUCATION

MSc Software Engineering

KTH Stockholm · 2021