

Chloe Nowak

DevOps Engineer

chloe.nowak.118@mail.example

+75771739894

Lisbon, PT

PROFESSIONAL SUMMARY

DevOps Engineer with 6+ years building and delivering in fast-paced product teams, currently at Spotify. Specialises in LLMs, JavaScript, Cybersecurity, with a track record of shipping reliable, measurable outcomes. Known for clear communication and ownership.

EXPERIENCE

Customer Success Manager — Spotify · 2023–Present

- Shipped 6 major releases using Cybersecurity, cutting cycle time by 38%.
- Reduced incidents by 39% by introducing JavaScript best practices and automated checks.
- Scaled LLMs services to handle 33x peak load with no downtime.

Customer Success Manager — Siemens · 2021–2023

- Reduced incidents by 43% by introducing Cybersecurity best practices and automated checks.
- Scaled Cybersecurity services to handle 45x peak load with no downtime.

Junior Customer Success Manager — Delivery Hero · 2017–2020

- Scaled JavaScript services to handle 24x peak load with no downtime.
- Mentored 3 engineers and established Cybersecurity standards adopted team-wide.

APPLICATIONS AT SWISSPORT

Senior Backend Engineer

screening · fit 31

CORE SKILLS

LLMs	Expert · 3y
JavaScript	Advanced · 4y
Cybersecurity	Proficient · 5y

LANGUAGES

English — Native

CERTIFICATIONS

AWS Solutions Architect (2019)

EDUCATION

BSc Business Informatics
TU Munich · 2017