

Chen Mensah

Frontend Developer

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London, GB

Open to relocation

PROFESSIONAL SUMMARY

Frontend Developer with 5+ years building and delivering in fast-paced product teams, currently at SAP. Specialises in SQL, TypeScript, with a track record of shipping reliable, measurable outcomes and open to relocation. Known for clear communication and ownership.

EXPERIENCE

Customer Success Manager — SAP · 2023–Present

- Scaled TypeScript services to handle 29x peak load with no downtime.
- Mentored 4 engineers and established SQL standards adopted team-wide.
- Owned the SQL stack end to end, partnering with product and operations on 7 cross-functional projects.

Customer Success Manager — Booking.com · 2020–2023

- Shipped 4 major releases using TypeScript, cutting cycle time by 34%.
- Led SQL initiatives that improved delivery throughput by 17% across 7 teams.

Junior Customer Success Manager — Datadog · 2017–2021

- Led SQL initiatives that improved delivery throughput by 39% across 8 teams.
- Mentored 4 engineers and established SQL standards adopted team-wide.

APPLICATIONS AT SWISSPORT

Turnaround Coordinator applied · fit 87

Data Analyst interview · fit 78

CORE SKILLS

SQL Proficient · 2y

TypeScript Proficient · 5y

STRENGTHS

Problem Solving

LANGUAGES

English — Fluent

Spanish — Fluent

EDUCATION

BSc Computer Science

TU Munich · 2017