

# Omar Vega

## Customer Success Manager

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Amsterdam, NL

Open to relocation

### PROFESSIONAL SUMMARY

Customer Success Manager with 7+ years building and delivering in fast-paced product teams, currently at Klarna. Specialises in SQL, Kubernetes, Node.js, with a track record of shipping reliable, measurable outcomes and open to relocation. Known for clear communication and ownership.

### EXPERIENCE

#### Consultant — Klarna · 2022–Present

- Led Node.js initiatives that improved delivery throughput by 32% across 8 teams.
- Shipped 5 major releases using Kubernetes, cutting cycle time by 24%.
- Mentored 8 engineers and established SQL standards adopted team-wide.

#### Consultant — Maersk · 2019–2022

- Owned the Node.js stack end to end, partnering with product and operations on 4 cross-functional projects.
- Mentored 2 engineers and established SQL standards adopted team-wide.

#### Junior Consultant — Booking.com · 2016–2019

- Owned the Node.js stack end to end, partnering with product and operations on 8 cross-functional projects.
- Mentored 3 engineers and established Kubernetes standards adopted team-wide.

### APPLICATIONS AT SWISSPORT

De-icing Operator applied · fit 81

Technical Recruiter screening · fit 63

### CORE SKILLS

SQL	Expert · 5y
Kubernetes	Advanced · 7y
Node.js	Advanced · 1y
TypeScript	Basic · 2y

### STRENGTHS

Leadership

### LANGUAGES

English — Native

### CERTIFICATIONS

CISSP (2023)

AWS Solutions Architect (2025)

### EDUCATION

BSc Business Informatics

ETH Zürich · 2015