

Arthur Haddad

Senior Engineer

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Toronto, CA

Open to relocation

PROFESSIONAL SUMMARY

Senior Engineer with 14+ years building and delivering in fast-paced product teams, currently at GitLab. Specialises in Payments, Terraform, with a track record of shipping reliable, measurable outcomes and open to relocation. Known for clear communication and ownership.

EXPERIENCE

Account Executive GitLab · 2022–Present

- Mentored 6 engineers and established Terraform standards adopted team-wide.
- Led Terraform initiatives that improved delivery throughput by 22% across 8 teams.
- Reduced incidents by 19% by introducing Terraform best practices and automated checks.

Account Executive DHL · 2020–2022

- Scaled Terraform services to handle 18x peak load with no downtime.
- Owned the Terraform stack end to end, partnering with product and operations on 4 cross-functional projects.

Junior Account Executive DHL · 2016–2019

- Led Terraform initiatives that improved delivery throughput by 22% across 4 teams.
- Mentored 8 engineers and established Terraform standards adopted team-wide.

APPLICATIONS AT SWISSPORT

Financial Analyst applied · fit 87

CORE SKILLS

Payments Advanced · 10y

Terraform Basic · 13y

LANGUAGES

English — Native

EDUCATION

BSc Computer Science

TU Berlin · 2009