

Freya Sharma

Frontend Developer

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PROFESSIONAL SUMMARY

Frontend Developer with 11+ years building and delivering in fast-paced product teams, currently at UBS. Specialises in Java, Machine Learning, Node.js, with a track record of shipping reliable, measurable outcomes. Known for clear communication and ownership.

EXPERIENCE

Customer Success Manager UBS · 2022–Present

- Mentored 7 engineers and established Node.js standards adopted team-wide.
- Reduced incidents by 31% by introducing Node.js best practices and automated checks.
- Shipped 6 major releases using Machine Learning, cutting cycle time by 25%.

Customer Success Manager Allianz · 2020–2022

- Mentored 7 engineers and established Machine Learning standards adopted team-wide.
- Reduced incidents by 12% by introducing Node.js best practices and automated checks.

Junior Customer Success Manager Maersk · 2016–2019

- Shipped 3 major releases using Java, cutting cycle time by 17%.
- Reduced incidents by 27% by introducing Java best practices and automated checks.

APPLICATIONS AT SWISSPORT

People Partner screening · fit 80

CORE SKILLS

Java	Expert · 6y
Machine Learning	Expert · 1y
Node.js	Expert · 1y
JavaScript	Advanced · 2y
Data Engineering	Proficient · 6y
Cybersecurity	Basic · 5y

STRENGTHS

Leadership

LANGUAGES

English — Native

EDUCATION

MSc Software Engineering
Politecnico di Milano · 2010