

# Ada Smith

## Software Engineer

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Manchester, GB

Open to relocation

### PROFESSIONAL SUMMARY

Software Engineer with 13+ years building and delivering in fast-paced product teams, currently at Zalando. Specialises in LLMs, Machine Learning, with a track record of shipping reliable, measurable outcomes and open to relocation. Known for clear communication and ownership.

### EXPERIENCE

#### Recruiter Zalando · 2022–Present

- Scaled LLMs services to handle 12x peak load with no downtime.
- Owned the LLMs stack end to end, partnering with product and operations on 2 cross-functional projects.
- Shipped 8 major releases using Machine Learning, cutting cycle time by 22%.

#### Recruiter Wise · 2020–2022

- Owned the LLMs stack end to end, partnering with product and operations on 8 cross-functional projects.
- Shipped 5 major releases using LLMs, cutting cycle time by 32%.

#### Junior Recruiter Delivery Hero · 2017–2020

- Mentored 6 engineers and established Machine Learning standards adopted team-wide.
- Reduced incidents by 44% by introducing LLMs best practices and automated checks.

### APPLICATIONS AT SWISSPORT

#### Technical Recruiter applied · fit 73

### CORE SKILLS

LLMs Expert · 4y

Machine Learning Proficient · 3y

### STRENGTHS

Communication

Problem Solving

### LANGUAGES

English — Conversational

### CERTIFICATIONS

AWS Solutions Architect (2022)

### EDUCATION

BSc Business Informatics

University of Amsterdam · 2010