

Mila Berg

Consultant

mila.berg.h124@mail.example +23512325763 Berlin, DE Open to relocation

PROFESSIONAL SUMMARY

Consultant with 8+ years building and delivering in fast-paced product teams, currently at SAP. Specialises in Java, Kubernetes, Cybersecurity, with a track record of shipping reliable, measurable outcomes and open to relocation. Known for clear communication and ownership.

EXPERIENCE

Customer Success Manager SAP · 2022–Present

- Reduced incidents by 37% by introducing Cybersecurity best practices and automated checks.
- Scaled Cybersecurity services to handle 42x peak load with no downtime.
- Shipped 7 major releases using Java, cutting cycle time by 35%.

Customer Success Manager Accenture · 2019–2022

- Mentored 5 engineers and established Java standards adopted team-wide.
- Scaled Cybersecurity services to handle 25x peak load with no downtime.

Junior Customer Success Manager Booking.com · 2017–2019

- Led Cybersecurity initiatives that improved delivery throughput by 25% across 4 teams.
- Owned the Kubernetes stack end to end, partnering with product and operations on 8 cross-functional projects.

APPLICATIONS AT SWISSPORT

Business Analyst screening · fit 60

CORE SKILLS

Java	Advanced · 8y
Kubernetes	Advanced · 8y
Cybersecurity	Proficient · 3y
Terraform	Proficient · 7y
TypeScript	Basic · 8y

STRENGTHS

Problem Solving

LANGUAGES

English — Native

EDUCATION

BEng Information Systems
University of Amsterdam · 2014