

Niko Yilmaz

Customer Success Manager

niko.yilmaz.h110@mail.example +39300527240 Munich, DE

PROFESSIONAL SUMMARY

Customer Success Manager with 6+ years building and delivering in fast-paced product teams, currently at Wayfair. Specialises in JavaScript, Node.js, Terraform, with a track record of shipping reliable, measurable outcomes. Known for clear communication and ownership.

EXPERIENCE

Backend Developer

Wayfair · 2023–Present

- Scaled JavaScript services to handle 28x peak load with no downtime.
- Owned the JavaScript stack end to end, partnering with product and operations on 6 cross-functional projects.
- Shipped 5 major releases using Node.js, cutting cycle time by 45%.

Backend Developer

GitLab · 2021–2023

- Led Terraform initiatives that improved delivery throughput by 26% across 4 teams.
- Shipped 2 major releases using JavaScript, cutting cycle time by 24%.

Junior Backend Developer

DHL · 2018–2021

- Scaled JavaScript services to handle 23x peak load with no downtime.
- Shipped 2 major releases using Terraform, cutting cycle time by 17%.

APPLICATIONS AT SWISSPORT

People Partner

rejected · fit 77

CORE SKILLS

JavaScript	Expert · 4y
Node.js	Expert · 6y
Terraform	Expert · 6y
Machine Learning	Advanced · 4y
Data Engineering	Proficient · 1y

STRENGTHS

Stakeholder Management

LANGUAGES

English — Native

CERTIFICATIONS

CISSP (2024)

EDUCATION

BSc Computer Science
Imperial College London · 2016